

Burn Room Pilates Privacy Policy

This Privacy Policy outlines how Burn Room Pilates manages personal information collected through bookings, memberships, and participation in classes or services via the Mومence platform. By engaging with our services, you acknowledge and agree to the terms below.

1. Information We Collect

We may collect personal information necessary for providing safe and effective services, including:

- Full name
- Email address
- Phone number
- Emergency contact details
- Health information relevant to participation in physical activity
- Payment and billing information

Information may be collected when you:

- Register or book a class
- Subscribe to communications or promotions
- Complete a waiver or health form
- Contact Burn Room Pilates via email, website, or social media

2. Use of Personal Information

Your information may be used to:

- Manage bookings, memberships, and attendance
- Support safe participation in classes based on health information provided
- Send class confirmations, reminders, and updates
- Share studio announcements or marketing material (with the option to opt out)
- Process payments securely

3. Sharing of Information

Burn Room Pilates does not sell or trade personal information. Information may be disclosed only:

- When required by law
- To trusted third-party service providers that support our operations (e.g. Mومence, Stripe, Flodesk)
- With your explicit consent, if applicable

4. Data Security

We use secure systems and encryption technologies to protect personal information from unauthorised access, misuse, or loss. Sensitive data, including payment and health information, is managed using encrypted platforms.

5. Your Rights

You may request access to or correction of your personal information at any time by contacting hello@burnroompilates.com.au. Requests will be managed promptly and in accordance with Australian privacy law.

6. Cookies & Analytics

Our website may collect anonymous data such as browser type and pages visited. Cookies may be used for functionality and analytics. You can disable cookies in your browser settings if preferred.

7. Updates to Policy

Burn Room Pilates may update this Privacy Policy periodically. The most current version will always be available on our website.

8. Contact

For questions or concerns regarding this Privacy Policy, please contact:
Burn Room Pilates

 hello@burnroompilates.com.au